| No | Recommendation   | Responsibility            | Anticipated<br>Completion<br>Date/<br>Completion<br>Date  | Evidence of Progress 20/07/10  | Assessment<br>of Progress<br>20/07/10 | Evidence of Progress 25/10/10  | Assessment<br>of Progress<br>25/10/10 |
|----|--|---------------------------|---|--|---------------------------------------|--|---------------------------------------|
| 5  | That the use of<br>telephone<br>conference calling<br>be promoted for<br>smaller meetings<br>in order to reduce<br>the pressure on<br>conference<br>facilities,<br>unnecessary<br>travelling and car<br>journeys and,<br>subject to<br>available<br>resources, the use<br>of video calling be<br>considered as a<br>further alternative. | lan Miles,<br>Head of ICT | July 2007 /<br>October<br>2007<br>(further<br>feedback on<br>pilot<br>scheme to<br>be provided<br>to future<br>meeting) | Our engagement with alternative<br>suppliers resulted in a wide range of<br>alternative options from very basic to<br>comprehensive solutions ranging in<br>costs from approx. £10k to £140k;<br>Unified Communications appears to<br>be the current direction for this<br>technology but also life size video<br>conferencing is also still very current,<br>this wide discrepancy in feedback<br>from the suppliers has raised the<br>issue that we need to be clear and<br>specific with our requirements when<br>we issue our Request for Quotations.<br>Our Request for Quotation<br>documents are currently being<br>refined in view of supplier feedback in<br>preparation for submission and we<br>are reviewing the impact on our<br>proposals as a result of the<br>successful RIEP Video Conferencing<br>bid lead by Redcar & Cleveland<br>(which covers Stockton). This bid<br>may deliver some of our<br>requirements, or we may be able to<br>procure equipment from their<br>subsequent tender provision. Talks<br>are currently on-going with Redcar &<br>Cleveland. | 3 - Slipped                           | The successful RIEP Video<br>Conferencing bid lead by Redcar &<br>Cleveland will provide at least one<br>Teleconferencing unit put potentially<br>three units for Xentrall to deploy<br>depending upon the decision of the<br>RIEP 21 <sup>st</sup> Century Board in regards<br>to the awarding of two additional<br>units.<br>The one Teleconference unit<br>already allocated to Xentrall is to be<br>deployed into Conference Room 2<br>within Stockton's Municipal<br>Building, and we are engaging with<br>Redcar & Cleveland to arrange the<br>site survey for this deployment,<br>timeframes for installation are to be<br>agreed with Redcar & Cleveland<br>following the survey and any<br>remedial works.<br>Xentrall have also scheduled a<br>meeting with suppliers on 21 <sup>st</sup><br>October to consider options<br>available for Billingham should<br>Xentrall not be successful in the<br>awarded of a second unit. Talks are<br>on-going with Redcar & Cleveland<br>with regards to the overall<br>deployment of the RIEP Video<br>Conference solution. | 3 - Slipped                           |